

## PRIVACY STATEMENT

In order to process your booking, we need to collect certain personal details from you. These details will include, where applicable, the names and contact details of party members, credit/ debit card or other payment details and special requirements such as those relating to any disability or medical condition which may affect your chosen holiday arrangements and any dietary restrictions.

1st Tickets Limited  
Bedford i-Lab  
Priory Business Park  
Stannard Way  
Bedford  
MK44 3RZ

Tel: 01234 834601

Web: [www.1st-tickets.co.uk](http://www.1st-tickets.co.uk)  
Email: [info@1st-tickets.co.uk](mailto:info@1st-tickets.co.uk)

We need to pass on your personal details to the companies and organisations who need to know them so that your holiday can be provided (for example your airline, hotel, other supplier, credit/debit card company or bank). Such companies and organisations may be outside the European Union, Norway, Iceland or Liechtenstein if your holiday is to take place or involves suppliers outside these countries.

We would also like to store and use your personal details for future marketing purposes (for example, to send you a brochure or details of a promotion (including by email)). We will retain all details you give us in connection with your booking but we will use only names and contact details for marketing purposes.

Occasionally we hire other companies to provide services on our behalf, for example emailing or mailing information to our customers. We only provide those companies with the personal details relating to our clients which they require in order to carry out such mailings.

Occasionally, we may sell or pass our customers' names and contact details to other organisations who offer goods or services which we feel may interest you.

We may need to disclose our customer database, including any personal data relating to you contained therein, to a third party who acquires or attempts to acquire all or substantially all of the assets or stocks in our company or our website service whether by merger, acquisition, reorganisation or otherwise.

We have appropriate security measures in place to protect this information.

Unless you agree otherwise and except where expressly permitted by the Data Protection Act, we will only deal with the personal details you give us as set out above. If you do not want us to do any or all of these things, please let us know. We are entitled to assume you do not object to our doing any of the things mentioned in this statement unless you tell us otherwise in writing.

Our website does not use cookies. A 'cookie' is information that a website stores on your computer so that it can remember something about you at a later time.

You are generally entitled to ask us (by letter or e-mail) what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. We will charge a fee to respond to such a request. We promise to respond to your request within 40 days of receiving your written request and fee. In certain limited circumstances we are entitled to refuse your request.

If you believe that any of your personal details which we are processing are inaccurate or incorrect please contact us immediately.

This privacy statement covers websites owned and controlled by us only. Links to other websites and any information collected by these sites are not covered by this privacy statement.

### **1st Tickets Limited**

Registered Office Address: Suite F6, Bedford i-Lab, Priory Business Park,  
Stannard Way, Bedford, MK44 3RZ

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Vat Registered – Vat Reg No: GB 921 3460 53

